Report of the Library
2009/2010 rev. 7-1-10

Message from the Associate Dean of Library Services

The calendar year 2010 was significant in terms of growth of Library services. On any given day, a walk through the Library shows patrons in every space including group study rooms, computer lab, and quiet study areas.

The selected statistics in this report display a 25% overall percentage change in all services including reference services, circulation of materials, interlibrary loan activity, general questions, online resources, course reserves, and computer assistance.

25% OVERALL PERCENTAGE INCREASE OF LIBRARY SERVICES IN FY10 rev. 7-1-10

The results of this year’s Library Survey demonstrate Library staff provided high quality service during this busy year. During this time of growth at the College, the Library has stayed true to our mission. We are pleased to share our annual report with you.

What patrons have to say about us... "The librarians are both helpful and kind." “Thanks for the great resources you provide!” “...a well-run helpful library.” “I go to the Library for special events.” “The Library is a great place to just relax and read.”

Stats

- Instruction and Tours
  FY10=74 FY09=65
  14 % increase
- General Questions
  FY10=2788 FY09=1361
  104% increase
- Computer Assistance
  FY10=1921 FY09=1066
  80% increase
- Reference Questions
  FY10=1532 FY09=983
  56% increase
- Circulation/Materials
  FY10=4472 FY09=3986
  12% increase
- Patron Count
  FY10=53376 FY09=48437
  10% increase
- Interlibrary Loan
  FY10=1342 FY09=1301
  3% increase
- Course Reserves
  FY10=126 FY09=55
  129% increase
- Database Usage
  FY10=8678 FY09=7987
  8% increase
**Staff News**

- **Librarians** The Library staff consists of three full time professional staff members (MEA). All three librarians hold Master’s degrees in Library Science or Library and Information Science from graduate programs accredited by the American Library Association. Janet Blood is the Associate Dean of Library Services, Dian Stratton is the Public Service Librarian, and Kara Kennison is the Associate Librarian of Circulation and Technical Services.

- **Student Employees** In addition to the professional staff the Library employs student employees for 55 hours a week during the academic year. The Library trains and supervises the student employees in performing circulation desk activities, and shelving materials.

- **Professional Development** The professional staff participated in the following professional development this year: College Forums with Dr. Hedlund, Art Exhibit Receptions, HSLIC annual meeting, Archives Workshop, Minerva Circulation meetings, Minerva Cataloging meetings,

- **Committee Involvement** The professional staff participated in the following committees this year: Minerva Executive Committee, HSLIC Scholarship Committee, EMCC College Senate, EMCC Presidential Search Committee, EMCC Percent for Art Committee, EMCC Department Chair meetings, EMCC Technology Committee, EMCC Core Competencies., and EMCC Health & Safety Committee.

*Weave a Web of Information*

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**Survey Findings**

This year, the Library conducted an annual survey online with 91 users responding. The majority of those responding were students. Some key findings include the following:

- **The majority of patrons go the Library to do research or study.**
- **The most popular usage time is afternoons Monday-Friday.**
- **High marks were given to Library staff, Library services, the Library hours, and the study environment of the Library.**
- **The need to have new computers was expressed as well as better wireless. The IT department will be installing all new computers this summer as well as better wireless.**
The Friends group continues to support the Library with various fundraisers. They are currently selling book pins, art series cards using images from artists who have exhibited in the John Rohman Art Gallery, and gently-used books donated by members of Friends.

The annual membership fundraising letter was a huge success this year as well as the 9th annual Books2Eat event held on April 14th, 2010. This event raised over $800 dollars for the Library and was a fantastic “friendraiser” as well.

**WHAT’S NEW**

- 500 new books
- Library homepage tutorial
- New Library brochures aligned with College branding
- Started 3-year weeding project to update entire collection
- Reorganizing archives
- Provided research lab for ECE class
- 5 new art exhibits
- 2 naming receptions for the John Rohman Art Gallery and the Karen R. Reilly Maine Reading Room
- Provided 10 displays including Charlie Howard 20 Years Later
- Art exhibit slideshow on Library homepage

**Art at the Library** in the
John Rohman Art Gallery

*Pam Dunphy*

*JoAnne Houlsen*

*Diana Young*

Student, Staff, Faculty

*Rebecca Rivers*
Mission Statement

The mission of the Eastern Maine Community College Library shall reflect and support the mission of the College. This responsibility to support instruction programs, students, staff and administrators is five-fold:

- To collect and organize appropriate library materials, in a variety of formats.
- To establish and maintain services for optimal access to local and remote print and electronic resources.
- To provide information literacy services with the objective of promoting lifelong success in the efficient access, critical evaluation, and use of information to achieve a desired purpose.
- To deliver quality reference services to EMCC patrons in a timely manner.
- To maintain a system of reserve materials from instructors.

The Library supports the curriculum of the College as well as the information needs of its students, faculty, and staff, emphasizing practical, up-to-date materials. The Library also has a small fiction collection for recreational reading. Participation in library networks and consortia is maintained in order to provide access to resources not available at EMCC. In addition, the Library is a sub depository for selected, technical government documents. These are received periodically from the Bangor Public Library. Finally, the Library serves an archival function by collecting historic materials related to the development and history of the College.